Employee Guide

Wyoming | Published November 2015
Important Notice

This Employee Guide details many of our programs, policies and procedures - all of which are designed to make our Company a satisfying and rewarding place to work. The contents of your Employee Guide are presented as a matter of summary information only. Vail Resorts ("we," “us,” or “the Company”) reserves the right to modify, revoke, suspend, terminate, or change any or all of the information contained in the Guide and any plans, guidelines or procedures, in whole or in part, at any time, with or without notice. Nothing in this Employee Guide should be construed as a promise of specific treatment in any specific situation upon which any employee should rely.

The Code of Ethics and certain Company policies that are provided in summary form in this Employee Guide may be found on the Company’s Intranet or by contacting Human Resources for a copy. Additionally, other matters covered by this Guide may also be described in separate official documents. All such Company documents are always controlling over any statement made in this Guide or by any Supervisor. The violation of any Company policy, procedure, rule, regulation or code may result in disciplinary action, up to and including termination.

This Employee Guide does not constitute a contract, bargain, or agreement, express or implied, nor is it to be interpreted to be a contract between the Company and yourself. You should be aware that the Company is an at-will employer and that you are hired at-will. Just as you may voluntarily leave at any time, your employment may be terminated at any time, with or without cause, and with or without notice at the option of the Company. No person, other than the Chief Executive Officer, has the authority to enter into any employment agreement or agreement regarding benefits with any current or prospective employee or employees. Any such agreement must be in writing and signed by the Chief Executive Officer.

This notice applies to all employees regardless of date of hire.
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Welcome Friends

Dear Team Member –

Welcome to the Vail Resorts family of companies. You’ve made a great choice to join or return to the leading mountain resort company in the world. We are excited for you to join us, whether for a career or for the season.

Built from the adventurous vision and boundless passion of our founders, over the past 50 years Vail Resorts has set the precedent for travel and leisure companies in the world and given employees of our exceptional organization and prestigious resorts the opportunity to live life to the fullest. Our mission of creating the Experience of a Lifetime is played out each day as our guests enjoy the best of what we have to offer — whether it’s skiing and riding at one of our ski resorts, visiting the beautiful Teton mountains, golfing a world-class course or relaxing on a white sand beach.

Providing the Experience of a Lifetime for employees is a special part of our mission, and is a top priority for our Company. Working for Vail Resorts strikes the perfect balance of work and play — combining a passion for the outdoors with personal interests and professional goals. Our culture is distinctive and our mission and values resonate regardless of location.

Our mission would not be possible without each and every one of you creating exceptional experiences each and every day. In order to maintain this standard, we aim to provide the tools, resources and training that allow you to perform your specific role at your very best. This Guide, along with the Employee Benefits Guide and Company Policy Portal, will help you understand the policies and practices of Vail Resorts. Please become familiar with this information.

While we are confident that the tools, resources, and training we provide will prove helpful, we realize that the guest experience is dependent upon so much more than that. It’s the special, unexpected things that each of you do to ensure our guests have an experience like no other.

It’s about doing everything we can each and every day to ensure all guests have the extraordinary experience that only we are capable of providing. Thank you for your hard work and commitment to Vail Resorts.

We are glad that you are here!

Welcome,
Mark Gasta

Executive Vice President & Chief People Officer
Vail Resorts Management Company
Company Overview

Vail Resorts is a family of resorts and travel-centric companies that work together to fulfill a simple mission: to create the Experience of a Lifetime. Our over 24,000 employees across Corporate, Hospitality, Media, Mountain, Real Estate, Retail and Transportation work together to create the Experience of a Lifetime for each other so that in turn, we can deliver the Experience of a Lifetime to our guests.

- Named for our flagship mountain resort, Vail, today our Company operates mountain resorts at Vail, Beaver Creek, Breckenridge and Keystone in Colorado; Heavenly, NorthStar, and Kirkwood in California and Nevada, Afton Alps in Minnesota, Mt. Brighton in Michigan, Park City in Utah and Perisher in Australia.
- Our lodging segment owns and/or manages a collection of luxury hotels under its RockResorts brand in the U.S., and Jamaica, as well as other strategic lodging properties and a large number of condominiums located in proximity to the Company’s ski resorts, and three destination resorts at the Grand Teton Lodge Company.
- Vail Resorts Development Company is the real estate planning, development and construction subsidiary of Vail Resorts.
- Vail Resorts Retail (VRR) is our retail arm, operating more than 200 sports retail locations at each of the Vail Resorts’ ski resorts, and throughout the country.
- Colorado Mountain Express (CME) is our transportation Company operating between the Denver International Airport and downtown Denver hotels and Colorado mountain resorts.
- Our corporate shared services entity, Vail Resorts Management Company, provides each subsidiary with Accounting, Finance, Legal and Risk Management, Information Technology, Telecommunications and Human Resources support.

Vail Resorts is a family of resorts and travel-centric companies who work together to fulfill a simple mission: to create the Experience of a Lifetime.

Vail Resorts, Inc., the parent Company, is traded on the New York Stock Exchange under the symbol MTN. It functions strictly as a holding company. Although your efforts contribute to the performance of its stock, you are employed by one of its many operating subsidiaries. Throughout this Employee Guide, references to “Vail Resorts” or “Company” mean the operating subsidiary by which you are employed.

CORPORATE SOCIAL RESPONSIBILITY STATEMENT

Our mission is Experience of a Lifetime. Everything we do needs to be aligned with our five stakeholders: Our Guests, Our Employees, Our Communities, Our Shareholders, and Our Natural Environment.

EpicPromise is how we will create a more promising future for generations to come. Vail Resorts wholeheartedly believes in preserving the intrinsic essence of the natural environments and communities where we work, play and call home.

At Vail Resorts, everything we do is built upon the promise of bringing together the mountains, our communities, employees and guests to ignite a passion for the outdoors, conserve the natural environment and support our local communities for a bright, sustainable future.

Vail Resorts will be a benchmark for sustainable business practices. We will continue to re-imagine how to be an effective sustainability leader as we actively work every day to strengthen our communities, find operational inefficiencies, foster healthy environments and deliver strong financial results.
Code of Ethics and Business Conduct

We are committed to conducting all of our business honestly and with a high standard of personal and business ethical behavior. Our collective commitment is the bedrock for living up to our six values:

- **Serve Others:** Own it, personalize it and elevate it.
- **Do Right:** Act with integrity - always do the right thing, knowing it leads to the right outcome.
- **Drive Value:** Grow profit through smart and innovative business practices.
- **Do Good:** Preserve our natural environment and contribute to the success of our local communities.
- **Be Safe:** Be committed to the safety and wellness of our employees and guests.
- **Have Fun:** Fun is our product—create fun, enjoy your work and share the contagious spirit.

As a growing and increasingly visible Company, it is important that we have a common language and set of guidelines to help reinforce and uphold our values. That's why we have created the Code of Ethics and Business Conduct, which applies to all employees of the Company. Our Code provides the operating principles that help us live up to those Values and responsibly serve our five key stakeholders - our guests, our employees, our communities, our environment and our shareholders.

The Code addresses several important topics including safety, conflicts of interest, gifts and entertainment, compliance with laws and regulations, protection of the environment, fair dealing, confidentiality, accurate accounting and public reporting, and proper use of Company assets, among others. Each employee is personally responsible to abide by the spirit as well as the letter of the Code, so please make sure that you read and understand it.

If you are uncertain or concerned about something you intend to do, or about something you have seen, we are counting on you to be proactive and seek guidance or to report your concern. If you are unsure of the right thing to do, ask your Supervisor, Human Resources or email ethicsquestions@vailresorts.com. You may always call or use our Ethics Helpline, anonymously if you prefer, 24 hours a day 7 days a week by calling 1-866-538-4266 (English and Spanish) or using the Internet site at www.vrethicshelpline.com.

Company Standards

Below is a summary of important information, including select policies, to know about the Company. Company policies can be accessed in their full format on the Company’s internal Intranet at https://inside.vailresorts.com/sites/dept/HR/CorpPolicies/default.aspx or by contacting Human Resources for a copy.

**EQUAL EMPLOYMENT / AFFIRMATIVE ACTION**

Vail Resorts is committed to creating a quality work environment which makes full and effective use of the talents and contributions of all employees without regard to age, color, pregnancy, national origin, ancestry, citizenship, race, religion, sex, sexual orientation, gender identity, disability, genetic information, veteran status, or any other status protected by federal, state or local law.

We welcome and celebrate diversity. Our management team is dedicated to this policy with respect to recruitment, hiring, placement, promotion, transfer, training, compensation, benefits, employee activities and general treatment during employment.

In addition, Vail Resorts is committed to the principles of affirmative action. In accordance with Executive Order 11246 and the regulations issued by the Secretary of Labor in 41 C.F.R. Chapter 60, Affirmative Action Programs have been developed.
Mark Gasta, Senior Vice President and Chief Human Resources Officer (can be contacted at 303- 404-1805), has been assigned the responsibility of overseeing compliance with state and federal equal opportunity laws and affirmative action regulations. He also is responsible for monitoring the progress of Vail Resorts toward achieving the goals established in our affirmative action plans on a regular basis, and reporting these results to senior management. Managers and Supervisors at every level of the Company are accountable for the implementation of this policy and for the maintenance of a discrimination-free work environment.

Employees are encouraged to seek assistance from their immediate Supervisor or Human Resources if they believe that they have not been treated in accordance with this policy or if they have questions or concerns about equal employment opportunities in the workplace. We will not allow any form of retaliation against employees who raise issues of equal employment opportunity.

**NO HARASSMENT**

Vail Resorts is committed to maintaining a quality work environment free of harassment and discrimination. It is the policy of Vail Resorts to expressly prohibit our employees from engaging in harassment based on age, color, pregnancy, national origin, ancestry, citizenship, race, religion, sex, sexual orientation, gender identity, disability, genetic information, veteran status or any other status protected by federal, state or local law.

Engaging in harassment, including sexual harassment, has the effect of creating an intimidating, hostile or offensive work environment; unreasonably interfering with an individual's work performance, or; adversely affecting an individual's employment opportunity.

In addition, sexual harassment, unwelcome sexual advances, requests for sexual favors, or conduct of a sexual nature is expressly prohibited under this policy when such conduct is explicitly or implicitly made a term or condition of employment, or submission to or rejection of such conduct is the basis or a factor in any decision affecting the individual's employment.

The following, while not an inclusive list, are examples of unacceptable behavior: slurs, jokes, threats, and derogatory comments relating to a protected status. Examples of inappropriate physical harassment which violate this policy include but are not limited to: assault, unwelcome touching, impeding or blocking movement. Similarly, the display or circulation of offensive, derogatory or demeaning pictures (including on skis and snowboards), posters, emails, jokes, screensavers, cards, cartoons, and graffiti which relate to an individual's protected status violate this policy. Use of camera phones and other photographic devices in locker rooms and restrooms also violates this policy.

Any employee who has a question or concern or who feels that he or she has witnessed or been subjected to conduct which violates this policy should immediately contact their Supervisor, Human Resources or the Ethics Helpline.

Upon notification, all complaints will be promptly investigated as the Company considers appropriate, and corrective action will be taken where appropriate as determined by the Company in its reasonable discretion. Employees are required to cooperate in all investigations. All complaints will be kept confidential to the extent possible, but confidentiality cannot be guaranteed. In addition, the Company will not allow any form of retaliation against individuals who report unwelcome conduct to management or who cooperate in the investigations of such reports in accordance with this policy.

Harassment by and to vendors, contractors, and members of the public also is prohibited and should be reported.
REQUEST FOR ACCOMMODATION

The Company will make good faith efforts to provide a reasonable accommodation to applicants and employees who are qualified individuals with a disability, unless the Company finds that such an accommodation would create an undue hardship. Individuals who believe that they are qualified and have a mental or physical impairment that is a disability, as defined by applicable law, should make a request for accommodation from Human Resources.

Upon receipt of an accommodation request, Human Resources may meet with the requesting individual to discuss and identify the precise limitations resulting from the impairment and the potential reasonable accommodations that the Company might make to help overcome those limitations. If there is more than one effective accommodation available, individuals may not receive their preferred accommodation. The Company may require documentation to support the request, including documentation regarding the impairment and the limitations. Human Resources, in conjunction with appropriate management representatives identified as having a need to know (e.g., the individual’s Supervisor/department head), will review the request and any supporting documentation to determine the feasibility of the requested accommodation(s) and will discuss the results of such review with the requesting individual.

The Company will make good faith efforts to provide a reasonable accommodation of an employee’s sincerely held religious belief(s), unless the Company finds that such an accommodation would create an undue hardship. Employees should request a religious accommodation from Human Resources. The Company may require documentation to support the request. If there is more than one effective accommodation available, individuals may not receive their preferred accommodation. Reasonable accommodations may include a change in the work environment or in the way tasks or responsibilities are customarily done that enables an employee to participate in his/her religious practice or belief without undue hardship on the conduct of the Company’s business or operations. A reasonable religious accommodation may include, for example, providing: unpaid leave for religious observances; time and/or place to pray; scheduling changes; or voluntary shift or hours substitutions.

Retaliation against individuals requesting accommodations is prohibited.

THREATS AND VIOLENCE

The Company strives to maintain a work environment free from intimidation, threats or violent acts. This includes, but is not limited to: intimidating, threatening or hostile behaviors, physical abuse, vandalism, arson, sabotage, use of weapons, carrying weapons of any kind onto Company property, or any other act which, in management’s opinion, is inappropriate in the workplace. In addition, offensive comments regarding violent events will not be tolerated. Employees who feel they have been subjected to, observe, or have knowledge of any of the behaviors listed above are requested to immediately report the incident to their Supervisor or Human Resources. Reports of threats may be maintained confidential to the extent maintaining confidentiality does not impede our ability to investigate and respond to the complaints. All complaints will be investigated. No employee will be subjected to retaliation, intimidation, or disciplinary action as a result of reporting a threat under this policy.

Employees threatened by an outside party should follow the steps detailed in this section. It is important for us to be aware of any potential danger in our offices. Indeed, we want to take effective measures to protect everyone from the threat of a violent act by an employee or by anyone else.

SUBSTANCE ABUSE AND DRUG/ALCOHOL TESTING

It is the Company’s goal to establish and maintain a safe and healthy work environment that is free from the effects of alcohol and illegal drugs. Employees who work while under the influence of illegal drugs or alcohol present a safety hazard to themselves, their co-workers and the public and will not be tolerated. Moreover, the presence of illegal drugs and alcohol in the workplace limits our ability to perform at the highest levels and provide our
guests with quality service. If you have any reservations about working in an environment where illegal drug and alcohol use is not tolerated, you should reconsider whether or not you wish to be employed at the Company.

The following activities constitute serious violations of Company policy:

- The unlawful manufacture, production, transportation or growth of a controlled substance.
- The possession, use, or being under the influence of alcohol or illegal substances at work, while operating Company vehicles or while wearing a company uniform. Under the influence includes having any detectable level of alcohol or illegal substance in your system.
- The sale or furnishing of illegal substances at any time, on or off the job.
- Engaging in disorderly conduct under the influence of alcohol or illegal substances in and around the Company’s resorts or while wearing a Company work uniform.
- Furnishing alcohol to minors, on or off the job.
- The Company has determined that you are under the influence if you have an illegal drug and/or alcohol in your system at any detectable level.

The Company further prohibits the consumption or use of alcohol or drugs not required by a physician’s prescription off Company premises or during non-working hours where such use might, in the Company’s judgment, impair the employee’s work performance, effect the safety and welfare of other employees on the job or the Company customers or guests, or otherwise interfere with the Company’s interests.

Please note that state law decriminalizing marijuana for those with, or without a prescription has no impact on our Company policy prohibiting the possession or use of marijuana at work, being under the influence of marijuana at work or having any detectable level of marijuana in your system. State law generally does not require the Company to accommodate the medical use of marijuana and marijuana is still illegal under federal law, with or without a prescription. However, if you have a medical condition for which you need to request an accommodation in order to perform your job, the Company will work with you to determine whether a reasonable accommodation, other than one that may result in detectable levels of marijuana in your system at work, is available. See Request for Accommodation policy.

Testing of employees for drug and/or alcohol use may be conducted under any of the following circumstances:

- When required by Federal or state law or applicable rule or regulation of any Federal or state Agency. For example, Department of Transportation (DOT) regulations may require preemployment testing to operate or work on a shuttle bus.
- When the Company has reasonable suspicion that an employee:
  - is under the influence of drugs or alcohol;
  - has violated any of the policy statements and rules set out above;
  - has an on-the-job injury or causes another employee to sustain an injury;
  - has caused a work-related accident, including an on-mountain collision with a guest or employee; or,
  - has operated Company machinery, equipment, or a vehicle involved in an accident.

The Company has established the following procedure for the testing of alcohol/drug use among its employees. The Company has the right to require blood, saliva, hair and/or urine samples for reasonable suspicion/post accident testing. If required by state law, the Company will provide the employee with a form to sign acknowledging that he or she has seen this Policy. If applicable, an employee may request another copy of the Policy to review at such time. If an employee has requested and been provided a copy of the Policy, then refusal to sign the acknowledgment will be treated as refusal to undergo testing and may result in termination, to the maximum extent permitted by applicable law.
No advance notice is required to test based upon reasonable suspicion or post accident. When reasonable suspicion has been established that an employee is under the influence of alcohol or illegal substance(s) at work, a Supervisor will arrange for transportation to a testing facility. During an investigation involving the use or possession of drugs or alcohol, or once a determination of reasonable suspicion has been made, an employee may not leave the work site without approval of his/her supervisor and may leave only in the manner determined by the supervisor. Leaving the work site without approval is a violation of this Policy. Testing will be conducted in accordance with state law.

Refusal to submit to drug testing, providing a false or adulterated urine sample, failing to provide a urine/blood/saliva/hair sample suitable for testing or submitting to a test resulting in a positive screen constitutes a material breach of a condition of employment.

A medical marijuana prescription will not excuse a positive test result and any detectable level of marijuana in an employee’s system may result in termination, to the maximum extent permitted by applicable law.

If you, as an employee, feel that you may have a problem with alcohol or drugs, please seek assistance through the Employee Assistance Program (EAP - see Benefits Guide) before the problem leads to deteriorating job performance or a violation of Company policy, which may result in your losing your job.

As a condition of employment and continued employment, each employee of the Company is required to abide by the terms of this policy and notify the Company of any criminal conviction for a controlled substance violation occurring in the workplace, no later than five days after such conviction. In accordance with federal law requirements, the Company is obligated to take appropriate action, up to and including termination of the employee who is so convicted. In appropriate circumstances, and where termination does not result, the Company may require such employee to participate, to the Company’s satisfaction, in a drug abuse assistance or rehabilitation program approved for such purposes.

Any employee who is charged by a law enforcement agency with illegal drug activity, either on or off the job, may be considered to be in violation of this policy. In deciding what action to take, the Company will take into consideration the nature of the offense charged, the employee’s present job assignment, the employee’s record with the Company, the disposition of the charge by law enforcement officials or the courts, and other factors, including the impact of the offense charged upon the conduct of Company business.

Notwithstanding the above, alcohol is permitted at company sponsored events in accordance with the Company Sponsored Events policy.

OUTSIDE EMPLOYMENT

The purposes of this policy are to protect confidential and proprietary information of the Company and those affiliates whose financial results are consolidated with the Company, to assure that employee’s focus on the responsibilities of their position is not undermined by the demands of another employer or self-employment, and to prevent employees from being put in a position where their duty of loyalty to the Company can be legitimately questioned.

The Company requires disclosure of outside employment in certain circumstances and bans such employment where there is a risk that confidential information may be disclosed or where the employee’s ability to perform their job for the Company may be impacted. Outside employment reporting forms are available on the Company Intranet site or through Human Resources.

COMPUTER USE

All users are expected to use computer resources lawfully in furtherance of the Company’s business and policies, and so that there is no interference with performance or operations. This includes telephones, fax machines, e-mail and voicemail systems, Company computer systems and Internet access. You may use the Company’s
computer resources for occasional limited personal use if it does not hinder performance of job duties or violate any other Company policy. Only authorized individuals are allowed access to our Company resources. The Company, however, reserves absolute access, monitoring, and control over our computer resources. The reasons for which the Company may obtain such access, monitoring, and control include, but are not limited to: maintaining the system; preventing or investigating allegations of system abuse or misuse; assuring compliance with software copyright laws; complying with legal and regulatory requests for information; and ensuring that Company operations continue appropriately during an employee’s absence.

Users are the first line of defense at the Company and as such are responsible for safeguarding the Company’s computer resources. Users are responsible for safeguarding their passwords used to access computer systems. Sharing of passwords (except with management) is prohibited and users are responsible for all transactions made using their password.

Transmitting or otherwise disseminating proprietary data, trade secrets, or other confidential information outside of the Company is strictly prohibited, unless the transmission is expressly authorized in writing by a member of the Executive Committee as part of an employees’ job responsibilities. Under no circumstances is an employee of the Company authorized to engage in any activity that is illegal under local, state, federal, or international law, including, but not limited to, those related to copyrights and software piracy, while using the Company’s computer resources.

The Company’s other policies including, but not limited to, those prohibiting harassment, in their entirety, apply to the use of the Company’s computer resources. The Company’s computer resources may not be used for the dissemination, storage or voluntary receipt of any material that is fraudulent, harassing, sexually explicit, obscene, intimidating, or defamatory. Users may not perform acts that waste computer resources or unfairly monopolize resources to the exclusion of others.

Non-Vail Resorts computing devices should not be connected to the Company network without proper approvals from the IT Department. Similarly, employees may not install, duplicate, or remove software on the Company’s computer resources without prior management approval.

The Company reserves the right to block and/or monitor Internet access to any sites and monitor user’s electronic communications and any other network connected device. No employee should have any expectation of privacy in anything they create, store, send, or receive on the Company’s computer resources. Any questions should be directed to the IT Support Center at 970-754-4357.

BACKGROUND CHECK

Lawful background checks are generally completed prior to employment with Vail Resorts. Under certain circumstances, such as, but not limited to, transferring positions, promotion, and reasonable suspicion, additional lawful background checks will be completed while employed, to the maximum extent permitted by applicable law.

HIRING OR SUPERVISING RELATIVES

In keeping with the Company’s values and policies, decisions concerning all terms and conditions of employment, such as performance, promotion, and compensation, should be based on considerations of merit, without concern for favoritism or the appearance of favoritism. To avoid this problem, the Company may refuse to hire or place a relative in a position where the potential for favoritism or conflict exists. If employees become related or enter into an intimate relationship during the course of their tenure and their relationship creates a conflict in supervision, safety, security or morale, or if a reorganization creates such conflict, the Company may require a shift change, department transfer or employment termination. It is your obligation to inform your immediate Supervisor or Human Resources if you enter into such a relationship. Situations will be evaluated on a case by case basis and adjustments will be made when necessary. For the purposes of this policy, a relative is any person who is related
by blood or marriage, or whose relationship with the employee is similar to that of persons who are related by
blood or marriage. Any exceptions must be approved by Human Resources.

THIRD PARTY INQUIRIES (INCLUDING MEDIA) AND CONFIDENTIAL
INFORMATION

As an employee of the Company, from time to time, you may receive inquiries including but not limited to mem-
bers of the press, insurance adjusters and attorneys. Only members of the Company’s Public Relations depart-
ment are permitted to speak directly to the media/press on the Company’s behalf (e.g., provide explanations or
comments). Reach out to the Health and Safety Department for insurance inquires, and the Legal Department for
attorney inquiries. Human Resources can help connect you to the right group if needed.

Transmitting or otherwise disseminating proprietary data, trade secrets, or other confidential information outside
of Vail Resorts is strictly prohibited, unless the transmission is expressly authorized in writing by a member of the
Executive Committee as part of an employee’s job responsibilities.

SOCIAL MEDIA

Social media opens a new world of communication. It’s an exciting time and we realize that you might have
questions. All of your questions can be answered by reading the policy in its full format in the Policy Portal on the
Company Intranet.

We want to assure you that we are not trying to dictate or manage how you use social media personally, and out-
side of the context of the Company or your job, but rather, we want to provide you with the policy and guidelines,
and even some suggestions, to help you in the context of social discussions and interactions that are work-related
or could impact your job.

Review the Social Media policy for the specifics – but remember the following:

• You cannot share ANY financial information that could be used to predict or forecast future business results
  or that could influence our stock price. This does not extend to information about wages or compensation.
• You cannot share sensitive, proprietary and/or competitive Company information. This does not extend to
  information about wages or compensation or other information related to terms and conditions of employment.
• You cannot speak on behalf of the Company, including speaking on behalf of the Company about a lawsuit
  or any legal situation.
• Don’t use your Company email address to register on social networks, blogs or other online tools utilized for
  personal use.
• Speak in the first person and identify yourself upfront.
• You cannot violate any laws, rules or regulations online or offline.
• You cannot divulge specific information regarding an accident or incident at any facility owned or operated
  by the Company involving someone else.
• You cannot disclose confidential guest information, such as contact or financial information unless you have
  explicit authorization.

If you have complaints or feedback about the Company, your colleague or work, we want to hear them. Keep in
mind that you are often more likely to resolve work-related complaints by talking directly with the colleague caus-
ing an issue, your Supervisor, or Human Resources than by posting complaints to social media.

Harassment, discrimination, bullying, hate speech, threats of violence or any similar inappropriate or unlawful
behavior or comments that violate Company policy and/or applicable law have never been okay at work and are
not okay in relation to other employees, guests, suppliers, your resort, group or the Company. This applies to
social media channels, as well as your day-to-day work interactions and means that our policies around this inap-
propriate or unlawful behavior also apply to your behavior within social media and public online spaces. Remem-
ber that you may have a duty to report work-related harassment, discrimination or other inappropriate behavior
wherever you see it.

ATTENDANCE & PUNCTUALITY

We’re counting on you. Be here when you’re scheduled to be here and show up on time, alert and ready for
work. Unnecessary absences and tardiness are expensive, disruptive and place an unfair burden on your fellow
employees and your Supervisor.

If you’re sick or going to be late, let your Supervisor know as soon as possible, but at least one hour before your
scheduled start time. Calling into a co-worker, leaving a voicemail or text message is not sufficient or accept-
able protocol.

Excessive absenteeism or tardiness will not be tolerated. Three consecutive days of unexcused absences (no
call/no show) will generally constitute a voluntary separation of employment and will result in a no rehire status,
unless otherwise prohibited by applicable law.

There are certain days (especially Holidays) where your Supervisor may require attendance by all employees due
to the high number of guests. An unexcused absence on any one of these days may result in immediate termina-
tion, to the maximum extent permitted by applicable law.

PRESENTATION / UNIFORMS

You might work in service or sales, as an instructor or food server, an executive chef or an executive. We know
that departments, locations and positions are all different and the details for distinct operating groups may vary,
including personal grooming and how you dress. No matter who you are or what you do, that first impression is
always important. To be at your best, follow your location or department’s dress code, and talk with your Supervi-
sor about any specific presentation requirements for your job.

These are the basic presentation expectations. If you come to work violating the policy listed below, you may not
be permitted to start your shift. If due to a sincerely-held religious belief or disability you are not able to meet the
standards and/or would like to request an accommodation, please contact Human Resources.

• Hair - Hair should be clean, professional and kept back from the face. Extreme styles (e.g. mohawks) are
  not permitted.
• Facial Hair - Beards, goatees, sideburns and mustaches are allowed up to ¾” length maximum and must be
  neatly trimmed at all times. Otherwise, staff should be clean-shaven. Extreme styles are not permitted.
• Nails - Fingernails should be clean and short or moderate in length. Polished nails should be maintained
  and in good condition.
• Jewelry & Piercings - All jewelry must be professional in appearance. One small nose stud is allowed. Up to
two earrings or one solid gauge up to ½” maximum in each ear is allowed. All other facial jewelry or visible
body piercings, including additional nose rings, gauges and tongue studs are not permitted. Concealing
jewelry with a bandage or other means is not permitted.
• Tattoos - Employees may have visible tattoos, except on the face and neck area, that are in good taste and
  not offensive. An employee may be asked to cover their tattoo with clothing while on duty and must comply
  if requested.
• Clothing/Hygiene - Employees are expected to dress professionally and follow all reasonable personal care
  standards, including regular bathing to avoid offensive or excessive odors such as body odor and/or per-
fume and cologne.
• Footwear - Employees are expected to wear footwear appropriate for their position and in good condition.
• Uniforms - Certain positions require employees to wear a uniform while working. Employees are expected to wear uniforms in the appropriate manner. Nametags must be worn and jackets zipped up to above nametag level. All hats, where permitted, must be worn facing forward.

SEASON PASS
We work hard and we play hard. Your employee I.D. may allow you to ski, snowboard or cross-country ski free of charge. While enjoying your skiing, snowboarding, cross-country or other privileges, you are expected to observe “Your Responsibility Code” as listed in the safety section of this Guide. Letting someone else use your I.D. is considered an abuse of this privilege and is strictly prohibited. We expect you to “Do Right” on and off the hill. Employees unable to perform their work duties due to illness, injury, personal business or other reasons will not be allowed to use skiing, snowboarding, cross-country, or other privileges until they return to work. Furthermore, employees are strictly prohibited from calling in sick to work, and using their season pass that same day. Generally, season pass privileges are terminated at time of separation. An exception to this is made for seasonal employees that have fulfilled their seasonal commitment - their passes will remain active for the duration of the season.

DISCIPLINARY AND TERMINATION GUIDELINES
The Company is an at-will employer, meaning that, just as an employee may terminate his/her employment at any time, with or without cause, the Company may terminate the employment relationship at any time, with or without cause or notice. If it becomes necessary to discipline an employee for any reason including, but not limited to, unsatisfactory job performance, unexcused tardiness/absence, or violation of Company policies or rules, the Company may elect to use progressive steps in the disciplinary process such as a verbal discussion and warning by the employee’s immediate Supervisor to correct the problem; formal written warning, with or without short-term unpaid suspension; and termination of employment. However, such steps are not mandatory and it is in the Company’s sole discretion whether to use such steps, the order in which to use them, and whether to proceed directly with termination. In addition, the action taken by management in an individual case should not be assumed to establish a precedent in other circumstances.
For Your Information

In addition to our Company Standards, this section includes information that is good to know.

EMPLOYEE CLASSIFICATIONS

All employees fall within one of the following classifications:

- **Full Time.** Employees who regularly work at least 30 hours per week.
- **Part Time.** Employees who regularly work less than 30 hours per week or on an irregular basis as needed.
- **Seasonal.** Employees who are either hired for a specific purpose or time period. A seasonal employee may work a full-time or part-time schedule.
- **Year Round.** Employees who are hired for a position that is not for a specific season or time period. A year-round employee may work a full-time or part-time schedule.
- **10/11 Month.** Employees who are hired into roles where they have designated unpaid months off. 10-11 Month employees generally work full-time positions.
- **Season to Season.** Employees who have applied for and been granted Season to Season status, Season to Season employees generally work full-time positions.

Contact Human Resources for more details.

In addition to the above classifications, all employees are categorized as either "exempt" or "non-exempt." Pursuant to federal and state wage & hour laws, exempt employees do not receive overtime pay. Employees classified as exempt receive a salary which is intended to cover all hours worked including any hours worked in excess of 40 in a workweek or overtime as otherwise mandated by applicable state law.

NURSING MOTHERS’ BREAK TIME

The Company will provide nursing mothers with break time, as needed each work day, to express breast milk up to one year after the birth of a child, or longer as required by applicable state or local law. Non-exempt employees may use paid break time, unpaid meal periods, or additional reasonable unpaid time for such purpose. Exempt employees may take breaks as needed for such purpose. The Company will provide a private space (other than a toilet stall) where employees can express breast milk. Employees should consult with their Supervisor or Human Resources to find a suitable location or to ask any questions. The Company may not be able to provide additional break time if doing so would seriously disrupt the Company’s operations.

SERVICE RECOGNITION

Thanks for your hard work and dedication! We recognize the importance of our long-term employees. You are eligible for service recognition after your 5th anniversary year and each five year period thereafter. For service recognition purposes, service hours and original hire date are used in computation.

JOB OPPORTUNITIES, TRANSFERS AND POSTINGS

Typically, vacant positions will be posted on our career website, except in certain unusual circumstances where the Company reserves the discretion to deviate from this practice. Professional, management and other similar openings will normally be posted for a minimum of 72 hours. Positions can be posted only internally or both internally and externally.

The Company strongly encourages the continuing development of its employees and, whenever possible and appropriate seeks opportunities to promote from within.
Current employees who meet the minimum qualifications for a vacant position must apply through the ‘existing or returning employees’ link on www.vailresortscareers.com or through the careers section of SuccessFactors. To be eligible for transfer or promotion, employees must be in good standing and generally must be in their current role for 12 months for year-round employees and two months for seasonal employees.

Departmental transfers are generally based on job performance and need. If you’re interested in applying for a different job, discuss it with your Supervisor first, then apply. Prior to transferring, you must provide a minimum of two weeks’ notice to your current Supervisor. Keep in mind that benefit eligibility and privileges depend on the status of the new position and are not necessarily automatic unless otherwise required by applicable law.

SECOND POSITIONS AND ADDITIONAL HOURS DURING PEAK SEASON
Occasionally during peak seasons, departments may request additional help, or employees may be interested in working in a second position within the Company. Should you decide to work a second position, you must discuss it with your department Supervisor in advance. Employees that work in certain job categories, including but not limited to 7i Banquet Servers and CME Drivers, are prohibited from holding a second job within any of the Vail Resorts family of companies.

In the event an employee is working in a secondary position and is not meeting expectations in either position, such conduct may result in termination from all Company employment.

HIRING FORMER EMPLOYEES
Should you voluntarily leave the employment of the Company, be separated at the end of the season, or be separated due to a layoff, you may be considered for re-employment. Although you may be eligible for re-employment, there is no guarantee that a position may exist or that you will be selected to fill an opening. Returning employees with less than a 12-month break in service will be rehired with no loss of service hours or seniority calculation. Any accrued but unused sick time will also remain on the employee’s history. Employees returning after 12 months will be rehired as new employees with no restoration of prior benefits.

EMPLOYEE DATA & FILES
The Company needs your assistance in keeping important personnel records up to date. If changes occur with your address or telephone number, beneficiary, certification or work eligibility status, please notify Human Resources or update information on my.vailresorts.com when applicable.

In the event of a family status change (i.e. marital status, birth or adoption of a child) you must notify Human Resources of this change within thirty days after the event to ensure continued benefit coverage or to enroll new dependents.

Employee files are the property of the Company and employees may not remove any material from their file. If you are interested in reviewing your file, contact Human Resources.

All personnel files (except for content regarding wages/compensation or any other information related to terms and conditions of employment) are confidential, and except to satisfy legal requirements like subpoenas and requests from government agencies, we do not release any information outside the Company without your written approval.

EMPLOYMENT VERIFICATION
Verifications are handled exclusively by Human Resources, or the Company’s designated agent. Your written authorization is required to release any information other than your dates of employment and job title.
TOBACCO-FREE WORKPLACE

Smoking, chewing tobacco, snuff and other tobacco products including the use of electronic smoking devices are not permitted in view of the guest or in offices, restrooms, meeting rooms, Company vehicles, buildings or in restaurants. Any disputes involving smoking and any employees with questions should discuss their issues/concerns with Human Resources. Employees will not be subject to retaliation for reporting violations of this practice.

PETS

Employees are not permitted to bring any animals on Company property (including parking lots) with the exception of service animals for individuals with disabilities or approved search and rescue dogs. Please leave your pets at home.

PERSONAL PACKAGES AND MAIL

Due to the volume of business shipments and mail that is handled by the various locations of the Company, do not have personal packages mailed to Company addresses. In the event that personal mail is delivered, and the Company is unable to identify ownership, the Company may open such mail to assist with determining final destination. The Company is not responsible for personal mail delivered to any Company address.

PERSONAL PROPERTY

Loss or damage to your personal property, including ski or snowboard equipment, and personal items maintained in offices and other work areas is not covered by the Company. In the event of a theft, report the loss to your Supervisor immediately. The Company will investigate and may notify local law enforcement agencies of the loss.

LOST & FOUND

Employees and guests alike are grateful for the recovery of their belongings, so each resort and Company has a designated Lost and Found area. You are required to turn in lost and found items immediately.

MISAPPROPRIATION OF PROPERTY

Any suspected misappropriation, or unauthorized possession of Company or guest property, which occurs on or off Company premises, should be reported to Security or Emergency Services immediately. Security/Emergency Services may conduct an investigation and may notify the appropriate law enforcement agency when a violation of the law may have occurred. Employees are required to fully cooperate with Security/Emergency Services, Internal Audit, the Company’s management and law enforcement authorities during any investigation. Misappropriation or unauthorized possession of property is a serious offense, and in addition to disciplinary action, criminal prosecution is also a possibility. The Company may participate in undercover operations using secret shopper services or with law enforcement agencies.

INSPECTIONS

As a condition of employment and continued employment, each employee agrees and consents to such searches, inspections, examinations and tests as may be required. Inspections may be conducted if the Company suspects that an employee is in possession or under the influence of alcohol or controlled substances or where misappropriation of property may have occurred.

The Company may inspect personal containers such as lunch pails, thermoses, purses, packages, backpacks or other containers that may be carried by individual employees or stored on Company property or request an
employee to empty their pockets. Personal vehicles on Company property are also subject to search when reasonable suspicion exists. In the event of a search, an effort will be made to have the employee present. There are situations where a search may be conducted in the absence of the employee to abate any situations which may be detrimental or dangerous to Company property and facilities. Employees are expected to cooperate in the conduct of any search or inspection.

**NO SOLICITATION/NO DISTRIBUTION**

Solicitation for any purpose during working hours by employees or third parties is prohibited, except as approved by Human Resources. Similarly, distribution of literature or the unauthorized posting of notices may not take place during working time by any employee in work areas. Distribution by non-employees on Company premises is prohibited at all times. Working time does not include breaks or meal periods or other specified times when employees are not expected to be working.

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### Complaint and Problem Resolution

*Periodically each of us may have a complaint or problem that arises from a variety of situations in our fast-paced workplace. Only through working together can we maintain a sound working environment.*

**TALK TO US**

The Company has established a culture that cares about its employees and recognizes that our employees truly make the difference in our business. We are committed to maintaining a positive and productive work environment that allows our team to succeed.

You are the eyes and ears of our organization and through you, we learn how to improve. You have a voice and we welcome your thoughts, suggestions and concerns.

**EMPLOYEE COMPLAINTS**

It is our desire to provide our employees with a working environment that is free from conditions which might interfere with or affect job performance or create offensive or intimidating work situations. We would like to resolve problem situations as quickly as possible. Should you have a complaint or problem and need help in resolving it, you can talk it over with your Supervisor or Human Resources. You can also contact Human Resources any time if you feel your problems are not being handled in a timely and professional manner.

**GUEST COMPLAINTS**

Proper handling of guest complaints can have a lasting effect on our business. Guests’ feelings when they leave one of our resorts, stores, hotels, etc. affect not only their decision to come back, but also what they say to others about their experience. Should you encounter a guest with a complaint, listen to the guest and try and handle the problem. If you are not able to assist, call your Supervisor. If the guest has lost or stolen property, call Security and Emergency Services. Try to offer your assistance without assigning fault or making promises or admissions on the Company’s behalf.
Getting Paid

The Company is committed to conducting business ethically, operating with integrity, and providing an experience of a lifetime to its employees. In support of those values, it is the Company’s policy and practice to compensate employees for all time worked and to do so in compliance with all applicable laws.

WAGE PAYMENT POLICY

The Company intends to compensate employees for all time worked and to take only authorized deductions from pay. It is a serious violation of this policy for any employee or Supervisor to under- or overreport hours worked, to falsify a time record, to alter another employee’s time record, to instruct another employee to incorrectly or falsely report hours worked, to work “off-the-clock”, or to fail to report any such misconduct. For full policy, review in the Policy Portal on the Company Intranet.

PAY TRANSPARENCY

The Company, will not terminate employment or in any other manner discriminate against employees or applicants because they have inquired about, discussed, or disclosed their own pay or the pay of another employee or applicant. However, employees who have access to the compensation information of other employees or applicants as a part of their essential job functions cannot disclose the pay of other employees or applicants to individuals who do not otherwise have access to compensation information, unless the disclosure is (a) in response to a formal complaint or charge, (b) in furtherance of an investigation, proceeding, hearing, or action, including an investigation conducted by the employer, or (c) consistent with the contractor’s legal duty to furnish information.

WORK DAY, WORK WEEK, PAY PERIOD AND PAYDAY

• For pay purposes, the workday for the Company runs from midnight to 11:59 pm for each calendar day.
• For pay purposes, the workweek, which is the basis for calculating overtime for overtime-eligible employees, begins Saturday at midnight, and ends at 11:59 pm Friday.
• Pay periods are two weeks long starting Saturday at midnight and ending on the second Friday at 11:59 pm.
• Paydays are bi-weekly, on the Friday of the week following the pay period end. If payday should fall on a banking holiday, payday will normally be the preceding bank day.

Rest periods, meal periods, and overtime are paid based on state and federal law.

EMPLOYMENT AT MULTIPLE VAIL RESORTS, COMPANIES OR PROPERTIES

Employees working for multiple Company businesses (including, but not limited to, a mountain resort a hospitality property and a retail store) must notify Human Resources of the dual employment to ensure that pay and benefits are properly administered.

NON-EXEMPT EMPLOYEES AND TIMEKEEPING

If you are classified as a non-exempt employee, you must maintain an accurate employee time record (or the electronic equivalent) of total hours worked each day.

Employees are prohibited from performing any “off-the-clock” work. It is prohibited to work overtime without authorization and you should not start work early, finish work late, work during a meal break or perform any other extra or overtime work unless you are authorized to do so.
It is a violation of the Company’s policy for any employee to report time for another employee or to alter another employee’s time record.

TIPPED EMPLOYEES
In accordance with federal, state, and local law, any employee (waitstaff, bellstaff, ski instructor, etc.) who receives tips must report 100% of those tips as income. It is the employee’s responsibility to report cash tips. Credit card tips are paid directly through Payroll.

TAX REPORTING
Please review your earnings on a regular basis to make sure the tax withholding is as you requested on your W-4 form. If you have a question, or the status of allowances appears incorrect, contact Human Resources immediately. It is your responsibility to have taxes withheld in the correct manner for your filing status. Payroll and Human Resources personnel cannot advise you on tax matters. Please consult a tax professional if you have questions about your personal taxes.

METHODS OF GETTING PAID
Vail Resorts offers employees three options to receive pay (live check, direct deposit and Paycard). You MUST elect a pay option within five days of hire or you will be automatically enrolled in the Paycard option. We recommend that you ‘Go Green’ on paydays and avoid the hassle of depositing live checks. For any questions regarding your pay options or assistance with your elections, please contact Human Resources.

REVIEW YOUR PAY STUB AND RECORDS
Your Payroll information, including pay options, paystubs, tax, personal information, and W-2 forms can be accessed online at my.vailresorts.com. Please remember to update all personal information (address, phone number, added dependent, etc.), to ensure your records are up to date.

DEDUCTIONS, GARNISHMENTS, AND LEVIES
At certain times, it may be necessary to take deductions from your check to cover the cost of services or property owed to the Company. Such deductions will be made only in accordance with applicable law. The Company may be required to withhold earnings from your wages by court order, federal or state law. Money is withheld pursuant to the terms of the levy, until the obligation no longer exists. Payroll will notify you of any garnishments and levies served on the Company with respect to your compensation.

Whether you have direct deposit or a paper check, whether you view your paystubs online or in hand, take a look to be sure everything looks right. Of course, we make every effort to ensure our employees are paid correctly, but mistakes can happen, so if you believe a mistake has occurred (including tax withholdings, improper deductions, under-reported hours worked or overpayment) you should immediately report the matter to your Supervisor, Human Resources or use the Reporting Helpline at 1-866-538-4266 or www.vrethicshelpline.com. Please note that intentionally retaining compensation that you have not earned or is not due to you may be considered theft.

W-2 FORMS
Current and former employees are able to elect access to their W-2 electronically on my.vailresorts.com. If no online election is made, employees will have their W-2 mailed to the address on file. Employees who choose to have their W-2 mailed are responsible for updating their mailing address online or with Human Resources by January 10th. W-2 forms are available and/or postmarked, no later than January 31st. W-2 Forms from the tax
year 2012-current are available online. Should an employee need a physical copy of a W-2 re-issued, contact Human Resources. Fees may apply.

**LOST, EXPIRED, AND FINAL PAYCHECKS**

Lost or expired paper checks can be re-issued. However, fees may apply, unless otherwise prohibited by applicable law. Final paychecks will be issued in accordance to state and federal law. If your final check must be mailed, it will be mailed to the address on file.

**PAYROLL ADVANCES**

Advances may be issued in certain emergency circumstances and may only be issued for hours worked.

**SAFE HARBOR FOR EXEMPT EMPLOYEES**

If you are classified as an exempt employee, you will receive a weekly salary which is intended to compensate you for all hours you may work for the Company. This salary is established at the time of hire. While it may be subject to review and modification from time to time, the salary is a predetermined amount that is not subject to deductions for variations in the quantity or quality of work.

Under federal and state law, your salary is subject to deductions for certain absences from work. Your salary may be reduced for certain types of deductions such as your portion of health, dental or life insurance premiums; state, federal or local taxes, social security; and/or, voluntary contributions to a 401(k) or deferred compensation plan.

Employees who believe they have been subject to an improper deduction should report the matter to their Supervisor, Human Resources, or the Reporting Helpline at **1-866-538-4266** or [www.vrethicshelpline.com](http://www.vrethicshelpline.com) immediately.

Every report of improper deductions will be fully investigated for any employee(s) who violates this policy. In addition, the Company will not allow any form of retaliation against individuals who report alleged violations of this policy or who cooperate in the Company’s investigation of such reports. Retaliation is unacceptable, and any form of retaliation in violation of this policy will not be tolerated.
Time Off

The Company believes that periods of rest and relaxation are essential to your health and well-being. Time Off encourages eligible employees to schedule and take time off while being mindful of job responsibilities, expectations, business needs and individual performance. Due to the seasonal nature of our operations and the necessity for adequate staffing, the taking of time off will be at the discretion of the employee’s Supervisor, and must be approved in advance. When an employee transfers positions, locations or companies, be aware that time off benefits are subject to change. All employees are encouraged to discuss the impact of transfers prior to their transition.

Please review the chart below for Time Off eligibility. The ‘x’ signifies eligibility.

<table>
<thead>
<tr>
<th>Time Off Eligibility</th>
<th>Paid Time Off (PTO)</th>
<th>Extra Time Off</th>
<th>Sick Time Off</th>
<th>Flexible Time Off</th>
<th>Unpaid Time Off</th>
</tr>
</thead>
<tbody>
<tr>
<td>YEAR ROUND FULL TIME</td>
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<td>• Non Exempt Employees</td>
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<td>• Season to Season</td>
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<td>• 10/11 Month Employees</td>
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<td>• Exempt Employees below Grade 25</td>
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<td>YEAR ROUND FULL TIME</td>
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<td>• Exempt Employees, Grade 25 or higher (including 10/11 Month Employees)</td>
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</table>

PAID TIME OFF (PTO)

How Does it Accrue

PTO accumulation is based on service hours, not years of service. Please review the chart below for specific rates. Hours worked in excess of 40 during the Company’s work week are not included in computing time.

<table>
<thead>
<tr>
<th>Service Hours</th>
<th>Approximate Years of Service</th>
<th>Accrual Rate (per hour)</th>
<th>Approximate PTO Accrual per Year</th>
<th>Maximum PTO Accrual</th>
</tr>
</thead>
<tbody>
<tr>
<td>1-10,399</td>
<td>0-5 Years</td>
<td>0.0654</td>
<td>Approx. 136 hours</td>
<td>80 Hours</td>
</tr>
<tr>
<td>10,400-20,799</td>
<td>5-10 Years</td>
<td>0.0846</td>
<td>Approx. 176 hours</td>
<td>120 Hours</td>
</tr>
<tr>
<td>20,800-22,879</td>
<td>10-11 Years</td>
<td>0.0884</td>
<td>Approx. 184 hours</td>
<td>160 Hours</td>
</tr>
<tr>
<td>22,880-24,959</td>
<td>11-12 Years</td>
<td>0.0923</td>
<td>Approx. 192 hours</td>
<td>160 Hours</td>
</tr>
<tr>
<td>24,960-27,039</td>
<td>12-13 Years</td>
<td>0.0961</td>
<td>Approx. 200 hours</td>
<td>160 Hours</td>
</tr>
<tr>
<td>27,040-29,119</td>
<td>13-14 Years</td>
<td>0.1000</td>
<td>Approx. 208 hours</td>
<td>160 Hours</td>
</tr>
<tr>
<td>29,120 +</td>
<td>14+ Years</td>
<td>0.1038</td>
<td>Approx. 216 hours</td>
<td>160 Hours</td>
</tr>
</tbody>
</table>
How Do You Use It
Eligible employees have access to PTO hours accrued and can take paid time off provided they have accumulated the requested number of hours and subject to Supervisor’s approval. Non-exempt employees can submit PTO in any increment. Eligible Exempt employees must submit PTO in four and eight hour increments or five and ten hour increments depending on scheduling.
With Director level approval, up to 24 hours of PTO may be taken before it is accrued (if not going out on a Leave of Absence or employee has no available ETO).
PTO eligible 10/11 Month employees must take their PTO during their scheduled working months.

How Is It Paid
Employees with a base wage less than the regular minimum wage where permitted by applicable law, such as commissioned and certain tipped employees, will have their PTO paid at minimum wage. Commission or other compensation will not be included in the PTO calculation. If your base pay is more than minimum wage, you will get paid time off, at your regular base pay.

Does It Get Paid Out
Accrued but unused PTO is paid out for eligible employees upon termination (not paid out upon transfer). PTO pay-out will be calculated upon base wage at the time of termination.

EXTRA TIME OFF (ETO)

How Does It Accrue
Every hour worked (straight time hours, excluding overtime) in an ETO eligible position will accumulate one ETO hour towards maximum accrual. Upon accruing 2080 ETO hours, eligible employees are able to use this time as applicable. The maximum ETO hours an employee can have available at any time is 24 hours, unless otherwise required by applicable law.

How Do You Use It
These are hours which can be used to take paid time off once you have exhausted your PTO hours. All ETO must be approved in advance by the employee’s Supervisor. Non-exempt employees can submit ETO in any increment. Eligible exempt employees must submit ETO in four and eight hour increments or five and ten hour increments depending on scheduling.

ETO eligible 10/11 Month employees must take their ETO during their scheduled working months

How Is It Paid
Employees with a base wage less than the regular minimum wage such as commissioned and certain tipped employees with have their ETO paid at minimum wage. Commission or other compensation will not be included in the PTO calculation.

Does It Get Paid Out
ETO will not be paid out upon separation unless otherwise required by applicable law.
**SICK TIME**

**How Does It Accrue**

Please review the table below.

<table>
<thead>
<tr>
<th>Eligibility</th>
<th>Accrual Rate per hour*</th>
<th>Approximate Sick Accrual per Year</th>
<th>Max Sick Accrual &amp; Usage</th>
</tr>
</thead>
<tbody>
<tr>
<td>YEAR ROUND FULL TIME</td>
<td>.0307 Hours</td>
<td>64 Hours</td>
<td>175 Hours max accrual. Accruals start immediately and can be used after reaching 344.66 service hours.</td>
</tr>
<tr>
<td>• Non Exempt Employees</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Season to Season</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• 10/11 Month Employees</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>• Employees below Grade 25</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

*Hours worked in excess of 40 during the Vail Resorts’ work week are not included in computing sick time.

**How Do You Use It**

Sick time may be used for an employee’s illness, caring for sick family members and attending doctor’s appointments, and for any other reason required by applicable law. When sick time is needed, employees must notify their Supervisor with as much advance notice as possible.

**How Is It Paid**

Employees with a base wage less than the regular minimum wage where permitted by applicable law, such as commissioned and certain tipped employees, will have their PTO paid at minimum wage. Commission or other compensation will not be included in the PTO calculation. If your base pay is more than minimum wage, you will get paid sick pay, at your regular base pay.

**Does It Get Paid Out**

Sick time will not be paid out upon separation.

**FLEXIBLE TIME OFF (FTO)**

**How Does It Accrue**

FTO is not accrued. FTO eligible employees do not accrue PTO, ETO or Sick time, however, they will continue to accrue service hours.

**How Do You Use It**

There are no minimum or maximum limits on FTO, unless taking time off for a reason that qualifies for a Leave of Absence. Exempt employees who want to take FTO for any reason that would also qualify for an approved Leave of Absence must work the Human Resources department to ensure time off is properly designated and paid. For FTO greater than 10 consecutive work days, Senior Director or Vice President approval is required to ensure proper resource coverage. FTO is paid at an eligible employee’s base wage.

**Does It Get Paid Out**

Flexible Time Off will not be paid out upon separation.
UNPAID TIME OFF

How Does It Accrue

Unpaid Time Off does not accrue.

How Do You Use It

If PTO and ETO balances have been exhausted, eligible employees may request up to one workweek of unpaid time off per year (if not going out on a Leave of Absence). Unpaid time off requires Director level approval and will be recorded in the payroll system as Unpaid Time Off. To request longer periods of unpaid time-off, employees can request a Personal Leave of Absence.

BEREAVEMENT LEAVE

Year-round, full-time and seasonal full-time employees will be granted up to three days leave, with pay, to attend a funeral or other service or make other related arrangements due to a death in their immediate family. Immediate family is defined as follows: spouse, committed same sex/domestic/civil union partner, parents, brother, sister, children and grandchildren, grandparents and all "half" and in-law relationships within these categories. Leave may only be taken on regularly scheduled, consecutive workdays following the immediate family member’s death. Employees must inform their Supervisor prior to commencing Bereavement leave. In administering this, the Company may require verification of death and relation to the deceased. This leave is paid at the employee’s base rate of pay at the time of absence for the number of hours the employee otherwise would have worked that day. Bereavement leave is not counted as hours worked for purposes of calculating overtime.

VOTING TIME

Vail Resorts supports you as you fulfill your voting responsibilities in municipal, state and federal elections – so time off to vote will be granted in accordance with applicable state law. Keep in mind that under most circumstances, it is possible to vote before or after work, so if it’s necessary for you to arrive late or leave early in order to vote, please make arrangements with your Supervisor in advance.

JURY DUTY

Time off for jury duty will be granted and compensated in accordance with applicable state law. All employees will be excused from working for jury duty. When summoned, the employee must provide their Supervisor with a copy of the official notice to report for jury duty. If the required absence presents a serious conflict for management, employees may be asked to try to postpone jury duty. Employees are expected to return to work within a reasonable time if excused from jury duty during regular working hours.

Employees will be compensated for a period of up to three regular scheduled workdays for time lost in connection with the performance of jury duty, unless otherwise required by applicable law. In all cases, exempt employees will be paid their full salary for any workweek interrupted by jury duty. Employee’s time must be submitted as jury duty on time records.
Employee Leaves of Absence

The Company will provide all leaves as required by applicable local, state and federal law and provides a variety of leave options for employees needing time off to take care of themselves or a family member for personal or health reasons. There are some leaves that are state specific – for more information about available leaves contact Human Resources. Companywide leaves for which employees may be eligible include, Leave under the Family and Medical Leave Act (Including Military Family Leave), Personal Leave of Absence, Non-Qualified Family and Medical Leave and Military Leave of Absence.

LEAVE REQUEST PROCESS

An Employee who needs time off of three or more days (for a non vacation reason) needs to request a Leave of Absence. To request a leave, start by submitting the Leave of Absence Request form to Human Resources. An employee must request leave at least 30 days in advance if foreseeable, or as soon as possible if it’s less than 30 days ahead of time. At a minimum, verbal notification to the Company is required within two business days of when the need for leave became known to the employee.

COMPENSATION DURING LEAVE

In most cases, leave options are unpaid. When applicable, employees will be required to use accumulated paid time concurrently and may be eligible for supplemental disability pay.

If an employee qualifies for disability benefits, they may elect per written request to use any and all available Sick/PTO/ETO/FTO to supplement disability benefit pay as long as the combined pay does not exceed what they would normally be making if able to work.

If an employee does not qualify for disability benefits, except as otherwise provided by state law, then they are required to use any available Sick/PTO/ETO during unpaid leave. Eligible employees are able to use FTO during this time up to the approved limits.

HEALTH COVERAGE DURING LEAVE

When an employee is on an approved leave of absence they will continue to participate in the health programs they were enrolled in before starting leave, and premiums and costs will stay the same, including normal annual premium changes which will be applied at the beginning of each plan year or as implemented by the Company.

Whether an employee is on leave, or if they don’t return to work after the leave expires, they are responsible for paying the premiums associated with elected benefits which will be deducted from paychecks where possible, or if paycheck deductions can’t be processed (such as when they are taking unpaid leave) they’ll need to submit a personal check or money order to the Company. Arrangements for manual payments must be coordinated with Human Resources and if not submitted on time, benefits coverage may be terminated and the Company also may recover all claims paid by the Company during the employee’s leave. In some states, employees who lose coverage due to failure to pay their employee contributions are not eligible for continued coverage under COBRA.

REINSTATEMENT FOLLOWING LEAVE

Employees must keep the Company informed in writing of their expected return date and make any requests for extensions of leave in writing, with a new medical certification showing the need for extension in appropriate circumstances. Approval of any extensions must also be in writing.

If an employee’s anticipated return to work date changes and it becomes necessary for the employee to take more or less leave than originally anticipated, the employee must provide the Company with reasonable notice.
(i.e., within two business days) of the employee’s changed circumstances and new return to work date. If an employee gives the Company unequivocal notice of their intent not to return to work, they will generally be considered to have voluntarily resigned, and the Company’s obligation to maintain health benefits (subject to COBRA requirements) and to restore their positions will cease, unless otherwise required by applicable law.

Failure to return to work from a leave on the specified date may be considered a voluntary resignation, unless otherwise required by applicable law. An employee choosing not to return from leave is requested to provide their Supervisor with a minimum two-week notice. If an employee is on a medical leave other than for childbirth (without complications), adoption or the placement of a foster child, they will be required to present to their Supervisor and Human Resources a fitness-for-duty release or written certification that they are released to return to work, with or without restrictions.

**LEAVE UNDER THE FAMILY AND MEDICAL LEAVE ACT (FMLA)**

The Family and Medical Leave Act (FMLA) gives eligible employees the right to take up to 12 weeks of unpaid, job protected leave of absence for qualified family or medical reasons, during any 12-month period. The period in which FMLA leave may be taken is a rolling 12-month period measured backward from the date an employee commences any leave. Military Family Leave may provide up to 26 weeks of job protected leave in one single 12-month period, under qualifying circumstances.

**Leave Entitlement**

Qualified FMLA leave may be requested for the following conditions:

- For the birth or adoption of a child, or placement of a foster child, if leave is concluded within 12 months of the birth, adoption or placement. In any case where both father and mother are employed by the Company, they shall be granted up to a combined total of 12 weeks of time away from their jobs to care for their newborn or newly placed child.
- For the care of a spouse, parent or child (under 18 years of age or disabled) with a serious health condition.
- For the employee’s own serious health condition that makes the employee unable to perform one or more of the essential functions of his/her job.
- Military Family Leave Entitlements.

**Eligibility Requirements**

To be eligible, as of the first day of the requested leave period, an employee must work at a location with at least 50 employees within 75 miles of the employee’s work site. An employee must have worked for the Company for at least 12 months in the past seven years (which do not need to be consecutive) and must have worked a minimum of 1,250 hours over the previous 12 months.

**Definition of Serious Health Condition**

A “Serious health condition” means an illness, injury, impairment, or physical or mental condition that involves:

- Any period of incapacity or treatment connected with inpatient care (i.e., an overnight stay) in a hospital, hospice, or residential medical care facility; or
- a period of incapacity requiring absence of more than three calendar days from work, school, or other regular daily activities that also involves continuing treatment by (or under the supervision of) a health care provider; or
- any period of incapacity due to pregnancy, or for prenatal care; or
- any period of incapacity (or treatment therefore) due to a chronic serious health condition (e.g., asthma, diabetes, epilepsy, etc.); or
• a period of incapacity that is permanent or long-term due to a condition for which treatment may not be effective (e.g., stroke, terminal diseases, etc.); or,

• any absences to receive multiple treatments (including any period of recovery therefrom) by, or on referral by, a health care provider for a condition that likely would result in incapacity of more than three consecutive days if left untreated (e.g., chemotherapy, physical therapy, dialysis, etc.).

FMLA Leave Request and Approval Process
For leaves that are foreseeable (more than 30 days away - i.e. births or planned medical procedures), the employee is required to request leave at least 30 days prior to the starting date of the leave. If less than 30 days advance notice is provided, the Company may request an explanation as to why sufficient notice was not given and the employee must respond. Failure to provide sufficient advance notice may result in the delay of the leave for 30 days after notice is provided. If the leave became foreseeable less than 30 days from the requested start date, the employee is required to request leave as soon as the leave date is known. Failure to provide such advance notice may result in delay of the leave for the period of unreasonable delay by the employee. If the leave was unforeseeable, the employee shall give Human Resources the request for leave as soon as practicable.

In order for the Company to be on notice that an employee may qualify for an FMLA leave, the employee must provide sufficient information that at least indicates that a condition renders the employee unable to perform a function of the job or that a family member is unable to perform daily activities; the anticipated timing and duration of the absence; the need for hospitalization or continuing treatments by a health care provider; or circumstances supporting the need for military family leave. An employee must respond to the Company’s questions about whether an absence is FMLA-qualifying. An employee also must inform the Company if the requested leave is for a reason for which FMLA leave was previously taken or certified.

Upon receipt of a request for FMLA leave, or when the Company becomes aware that an employee’s leave may be for an FMLA-qualifying reason, the Company will notify the employee whether they are eligible to take FMLA leave within five business days, absent extenuating circumstances (“Eligibility Notice”). If an employee is not eligible for FMLA leave, the Company will provide a reason for the ineligibility.

If an employee is eligible for FMLA leave, then the Company will also notify the employee of their rights and responsibilities with respect to the leave and any consequences of failure to meet their obligations (“Rights and Responsibilities Notice”). One of the employee’s responsibilities is to provide a medical certification form completed by their medical provider. The Company will provide the employee with the required form. The Certification of Health Care Provider form must be returned, completed and signed by a health care provider, within 15 calendar days after it has been requested by the Company. Failure to provide such certification may delay approval or result in denial of leave. In the instance of childbirth (without complications), adoption or placement of a foster child, proof of birth is acceptable for certification.

The Company will review the completed certification upon receipt. Under the FMLA, the Company may contact the health care provider to verify that the information contained on the certification form was completed and authorized by the health care provider who signed the document. The Company may also seek clarification from the health care provider to understand the handwriting on the form or to understand the meaning of a response.

If a certification is incomplete and/or insufficient, the Company will notify employees in writing of any additional information that is necessary to complete the certification. A certification is incomplete if one or more of the applicable entries has not been completed and, insufficient if the certification if complete but the information provided is vague, ambiguous or nonresponsive. Employees will have up to seven calendar days to provide the additional information. Failure to submit a complete and sufficient certification, despite the opportunity to do so, may delay approval or result in denial of leave.
The Company has the right to require second and third opinions, at its own expense, if there is a question regarding the medical condition, treatment or certification for an employee requesting leave due to their own serious health condition or the serious health condition of a family member. Failure to provide required certifications may delay approval or justify denial of leave.

Once the Company has received sufficient information to determine whether an employee’s leave will be protected by the FMLA, the Company will notify the employee within five business days that the leave is designated as FMLA leave (“Designation Notice”) and the number of hours, days or weeks that will be counted as FMLA. Under certain circumstances, the Company may retroactively designate an absence as FMLA leave, even after five days have passed. If the Company determines that a leave is not FMLA-protected, the Company will notify the employee of such determination.

Benefits and Protections
During FMLA leave an employee will continue to participate in the health programs they were enrolled in before starting leave, and premiums and costs will stay the same. Use of FMLA leave cannot result in the loss of any employment benefit that accrued prior to the start of an employee’s leave.

Upon return to work from qualified leaves on the specified date, most employees will be restored to their former positions, or to an equivalent position with equivalent pay, benefits and terms and conditions, though reinstatement is not guaranteed unless required by law. Employees also will have prior service reinstated and will not lose any benefit that they earned or were entitled to before using a qualified leave. Reinstatement following any leave may be denied if leave was fraudulently obtained, if the employee fails to return to work after using their 12 weeks leave during the leave year, or for any other reason permitted by law.

Substitution of Paid Leave for Unpaid Leave
In most cases, FMLA is unpaid. When applicable, employees will be required to use accumulated paid time concurrently and may be eligible for supplemental disability pay.

Medical Recertification
In addition to the initial certification required above, the Company may require periodic recertification supporting the need for leave up to once every 30 days.

Use of Leave
Leave may be taken in a single block, on an intermittent basis, or on a reduced schedule, except in the case of leave for the birth or adoption of a child, or placement of a foster child. An employee requesting intermittent leave or leave on a reduced schedule must provide medical certification showing the need for such leave, including the expected dates of medical treatments and the planned duration of the treatments. The Company may request certification of fitness to return to duty due to intermittent absences, up to once every 30 days, if reasonable safety concerns exist.

In addition, an employee requesting intermittent leave or leave on a reduced schedule may be temporarily transferred to another position with equivalent benefits and pay, which better accommodates such leaves, so long as the intermittent leave is for foreseeable medical treatment. It is the responsibility of the employee and their Supervisor to keep open communication with Human Resources as to the hours worked each pay period. Employees shall make a reasonable effort to schedule medical treatment so as not to unduly disrupt their department’s operations. If intermittent leave or reduced schedule leave is taken, only the time taken as family or medical leave is charged against the employee’s 12-week entitlement. For employees who normally work part-time hours, the leave entitlement is calculated on a pro-rated basis.
Questions about Leave
If there are questions regarding Company leaves, please contact Human Resources. The Company is committed
to complying with the all state and federal laws and, whenever necessary, shall interpret and apply leave policies
in a manner consistent with the Family Medical Leave Act (FMLA) and all leaves offered pursuant to state law.
The FMLA makes it unlawful for employers to interfere with, restrain, or deny the exercise of any right provided
under FMLA; or terminate or discriminate against any person for opposing any practice made unlawful by FMLA
or involvement in any proceeding under or relating to FMLA. If employees believe their FMLA or other Company
leave rights have been violated, they should contact Human Resources immediately. The Company will investi-
gate any FMLA and all other leave complaints and take prompt and appropriate remedial action to address and/or
remedy any violation.

Military Family Leave Entitlements
The FMLA also provides for eligible employees to take leave for certain reasons relating to a covered family mem-
ber’s service in the U.S. Armed Forces (including National Guard or Reserves). Except as specifically mentioned
below, an employee’s rights to and obligations under Military Family Leave are governed by the provisions of the
general FMLA leave policy noted above. Eligible employees may take qualified FMLA leave for any one, or for a
combination, of the following reasons:

Qualifying Exigency Leave
- When the employee’s spouse, son, daughter or parent is a military member on covered active duty status
  (or has been notified of an impending call or order to covered active duty) in the Reserve component of the
  Armed Forces for deployment to a foreign country in support of a contingency operation or Regular Armed
  Forces for deployment to a foreign country and the employee needs to address certain qualifying exigencies.
- A contingency operation generally includes an operation that relates to combat operations, national emer-
gency, or an operation that is designated as such by the Secretary of Defense.
- A “qualifying exigency” includes the following: (1) short-notice deployment, (2) military events and related
  activities, (3) childcare and school activities (such as for arranging alternative childcare), (4) financial and
  legal arrangements, (5) counseling, (6) rest and recuperation, (7) post-deployment activities (such as
  reintegration briefings), (8) caring for the parent(s) of the military member on covered active duty (who is/
  are incapable of self-care), (9) additional activities to address other events which arise out of the covered
  military member’s active duty or call to active duty status, provided the Company and the employee agree
  that such leave shall qualify as an exigency, and agree to both the timing and duration of such leave.
- Employees requesting such leave will be required by the Company to submit a certification of qualifying
  exigency for Military Family Leave within 15 calendar days, including certain written documentation confirm-
ing a military member’s covered active duty or call to covered active duty status. Where the need for leave
  is foreseeable, eligible employees must provide advance notice to the Company of the need for leave that is
  “reasonable and practicable.” If the qualifying exigency leave is requested to meet a third party, the Com-
  pany may contact such third party to verify that the information provided is accurate.

Injured/Ill Servicemember Leave
- If the employee is the spouse, son, daughter, parent, or next of kin of a military servicemember who has
  suffered a combat injury or illness (a “covered servicemember”), s/he may be eligible for leave.
- A “covered servicemember” is a current member of the Armed Forces, including a member of the National
  Guard or Reserves, who is undergoing medical treatment, recuperation, or therapy, is otherwise in outpa-
  tient status, or is on the temporary retired list, for a serious injury or illness. These individuals are referred to
  in this policy as “current members of the Armed Forces.” Covered servicemembers also includes a veteran
who is discharged or released from military service under conditions other than dishonorable at any time during the five (5) year period prior to the first date the eligible employee takes FMLA leave to care for the covered veteran, and who is undergoing medical treatment, recuperation or therapy for a serious injury or illness. These individuals are referred to in this policy as “covered veterans.” Note the FMLA definition of a serious illness or injury for current Armed Forces members and covered Veterans are distinct from the definition of “serious health condition” applicable to leave to care for a family member or the employee’s own illness or injury.

- Next of kin is defined as “the nearest blood relative.” Servicemembers may specifically designate in writing a blood relative as his/her nearest blood relative for purposes of military caregiver leave. When no such designation is made, the regulations establish a priority as follows: blood relatives with legal custody of the servicemember, brothers and sisters, grandparents, aunts and uncles, and first cousins. If there are multiple family members within the same level of relationship to the covered servicemember, all such family members will be considered the servicemember’s next of kin and may take FMLA leave to provide care to the covered servicemember, either consecutively or simultaneously.

- Employees requesting such leave will be required by the Company to submit a certification for serious injury or illness of covered servicemember completed by a health care provider qualified to provide such certifications, within 15 calendar days.

- “Serious injury or illness” means:

1. In the case of a current member of the Armed Forces, including a member of the National Guard or Reserves, means an injury or illness that was incurred by the covered servicemember in the line of duty on active duty in the Armed Forces or that existed before the beginning of the member’s active duty and was aggravated by service in the line of duty on active duty in the Armed Forces, and that may render the member medically unfit to perform the duties of the member’s office, grade, rank or rating; and

2. In that case of a covered veteran, means an injury or illness that was incurred by the member in the line of duty on active duty in the Armed Forces (or existed before the beginning of the member’s active duty and was aggravated by service in the line of duty on active duty in the Armed Forces) and manifested itself before or after the member became a veteran, and is:

   - a continuation of a serious injury or illness that was incurred or aggravated when the covered veteran was a member of the Armed Forces and rendered the servicemember unable to perform the duties of the servicemember’s office, grade, rank, or rating; or
   
   - a physical or mental condition for which the covered veteran has received a U.S. Department of Veterans Affairs Service-Related Disability Rating (VASRD) of 50 percent or greater, and such VASRD rating is based, in whole or in part, on the condition precipitating the need for military caregiver leave; or

   - a physical or mental condition that substantially impairs the covered veteran’s ability to secure or follow a substantially gainful occupation by reason of a disability or disabilities related to military service, or would do so absent treatment; or

   - An injury, including a psychological injury, on the basis of which the covered veteran has been enrolled in the Department of Veterans Affairs Program of Comprehensive Assistance for Family Caregivers.

Duration of Military Family Leave

- Qualifying Exigency Leave: An eligible employee may take up to 12 workweeks of leave during any 12-month period, including on an intermittent basis.
• Injured or Ill Servicemember Leave: An eligible employee may take up to 26 workweeks of leave during a single 12-month period to care for the servicemember. The single 12-month period begins on the first day the employee takes leave to care for the servicemember. Leave to care for any injured or ill servicemember, when combined with other FMLA-qualifying leave, may not exceed 26 weeks in a single 12-month period.

• Military Family Leave runs concurrently with other leave entitlements.

NON-QUALIFIED FAMILY AND MEDICAL LEAVE OF ABSENCE

Employees of the Company who are not eligible for FMLA or other similar family medical state law leaves may apply for a non-qualified family and medical leave. Unless otherwise required by applicable law, employees are generally eligible for this leave after 60 days of employment, so long as they have not exceeded eight weeks of non-qualified family and medical leave in the previous 12 months and are classified as a year-round full-time or seasonal full-time operations and employee. Except as noted here, the provisions of the FMLA policy apply to non-qualified family and medical leaves.

The total amount of time away from the job during any 12-month period under non-qualified family and medical leave may not exceed eight weeks; this may be extended, however, if doing so would be a reasonable accommodation for an employee with a disability which does not impose an undue hardship on the operation of our business. Employees needing additional leave as an accommodation will be considered on a case-by-case basis under this leave.

During non-qualified family and medical leave, seniority and other accrued and earned benefits will remain intact. However, employees will not accrue or earn any additional benefits during the term of the leave. To the maximum extent permitted by applicable law, the Company may request updated medical certification at the onset of a non-qualified family and medical leave and updated medical certifications as deemed appropriate to determine extension of leave. There is no guarantee of employment upon return from non-qualified family and medical leave, and the employee’s position may be filled during the absence, unless otherwise required by law.

Unless otherwise required by law, upon request to return to work from non-qualified family and medical leave, the employee may be reinstated to their previous or a comparable position at the discretion of the Company, depending upon business needs and/or whether any such positions are available.

PERSONAL LEAVE OF ABSENCE

Year-Round Full-Time employees may request a personal leave of absence in order to take time off from work for medical or non-medical reasons in excess of one work week. A personal leave of absence will not be granted for the purpose of pursuing employment outside of the Company and is not meant for “vacation time.”

All personal leaves must be requested using the Personal Leave of Absence Request Form 30 days prior to any leave taking place. No retroactive leaves will be approved should a year-round full-time employee have unpaid time off that results in the loss of benefit eligibility.

Personal leaves of absence are unpaid and may be requested for up to four weeks at a time. All requests for personal leave will be reviewed in relation to the employee’s length of service, performance, the purpose of the leave, cost to the Company for continuing benefits and the staffing needs of the department. Personal leaves require the approval of the employee’s Supervisor and Human Resources.

Earned Sick (for medical based leaves) and/or PTO benefits (for medical and non-medical based leaves) may be utilized prior to unpaid leave, and FTO may be used up to the approved limits. The employee may also utilize ETO when applicable. During a personal leave of absence, the employee’s seniority and other accrued and earned benefits remain intact. There is no guarantee of employment upon return from a personal leave of absence. The employee may be reinstated to their previous of a comparable position, at the discretion of the company, depending upon business needs and/or whether any such positions are available.
MILITARY LEAVE OF ABSENCE

Employees will be granted a leave of absence for military service in accordance with federal and state law. Employees must provide notice of anticipated military service leave to their Supervisor and Human Resources as soon as notified by the military of impending service requirements. Such a leave of absence will not constitute an interruption of employment. For employees with at least 12 months of employment, the Company will pay the difference between their average wage and military base pay. The duration of the Company pay continuance will be based on years of service with the Company.

Employees required to attend yearly Reserves or National Guard duty, may apply for an unpaid temporary military leave of absence not to exceed 17 days (including travel). However, if preferred, earned time off can be used for this purpose. Employees should give their Supervisor as much advance notice as possible to ensure proper coverage while away.

Upon returning to the Company after completion of military service/training, unless dishonorably discharged or absent for a period that exceeded applicable statutory limitations, employees will be re-employed in accordance with the federal Uniformed Services Employment and Reemployment Rights Act (USERRA) and/or applicable state law.

Other than the issue of pay differential to servicemembers, where the terms of this policy conflict with or suggest greater benefits and protections that the law provides, USERRA and applicable state law shall control.

Staying Safe

Vail Resorts is committed to establishing and maintaining a proactive safety culture to minimize risk and to prevent any work-related injuries. Each employee is expected to use good judgment on the job, know their limitations and feel empowered to prevent unsafe conditions or unsafe acts from occurring.

The health, safety and welfare of our employees depend upon understanding the environment in which we work and the priority placed on safety in our overall operations. To that extent, the Company will seek to provide employees with the proper protective equipment, tools, training and procedures to perform their job in a safe manner. Departments may incorporate applicable safety policies and procedures into their respective training programs and operation manuals.
SECURITY & RULES

Accident Reporting
As an employee you are expected to obey all federal, state and local laws and to report accidents involving Company vehicles, equipment, or property to Security or Emergency Services Departments and to your Supervisor.

If a guest reports an incident or injury, or if an incident involves an employee, Company property, or Company equipment, contact Security or Emergency Services and your Supervisor immediately. Do not discuss your observations in the presence of the guest, or with anyone outside the Company.

Incident forms and/or witness statements must be filled out using factual, chronological information and returned to the investigating department. Employees’ personal opinions should not be included in written statements or reports.

Report Unsafe Conditions
If possible, correct or mark any unsafe condition when it is observed or reported to you. Anytime you have a question or a concern about safety in the workplace, please notify your Supervisor, Security or Emergency Services and/or call the Safety Hotline at 970-496-SAFE (970-496-7233). You may also send an e-mail to employeesafety@vailresorts.com.

Reporting Suspicious Activity
The Company’s strongest security asset is the vigilance of our employees. If you observe anything out of the ordinary, immediately contact your Supervisor. Be aware of suspicious parcels, packages, duffels, packs, or disturbed areas, equipment that has been damaged or tampered with, activity in Company facilities or unoccupied managed properties at odd hours, and any suspicious behavior.

Keys and Combinations
Removal, duplication or transferring possession of Company keys is prohibited. Master keys should never be used to gain access to unauthorized areas. Sharing of personal combinations to safes or access control systems is prohibited.

Motorized Equipment, Radios and Personal Electronic Devices
Employees who drive Company motorized equipment and vehicles must work with their Supervisor to review the appropriate policies and procedures necessary prior to operating any vehicle. When driving a Company vehicle, while on the phone, the use of a hands-free device is permitted, but texting while driving is not allowed.

The Company has an extensive network for radio communications due to the complexity of our operations. If you find a radio that has been lost or misplaced, please turn it in to your Supervisor or to Security or Emergency Services. Before you use a radio, you should be trained in its use and in the necessary protocol. Please limit all radio traffic to that which is absolutely necessary. Please note that our radios are governed by the rules of the FCC and by law you must use only appropriate, non-offensive language when communicating by radio.

The use of personal electronic devices, including but not limited to, cell phones (notwithstanding the above), I-Pods, and boom boxes while on duty or in uniform is prohibited, without the express authorization of a Supervisor.

MOUNTAIN SAFETY
Safety is a core value at Vail Resorts. Whether or not you ski or ride as part of your job, even as an off-duty guest on the mountain, you must be familiar with and understand the basics of the mountain safety program.

Skiing/riding involve unavoidable dangers, which are referred to as “inherent risks” and include but are not limited to: changing weather conditions; snow conditions as they exist or may change, such as ice, hard pack, powder, packed powder, wind pack, corn, crust, slush, cut-up snow, and machine-made snow; surface or
subsurface conditions such as bare spots, forest growth, rocks, stumps, streambeds, cliffs, extreme terrain, and trees, or other natural objects, and collisions with such natural objects; impact with lift towers, signs, posts, fences or enclosures, hydrants, water pipes, or other man-made structures and their components; variations in steepness or terrain, whether natural or as a result of slope design, snowmaking or grooming operations, including but not limited to roads, freestyle terrain, jumps, and catwalks or other terrain modifications; collisions with other skiers; and the failure of skiers to ski within their own abilities. Snowcats, snowmobiles and snowmaking may be encountered at any time.

While skiing/riding is a sport with unavoidable risks, the Company is dedicated to making skiing/riding as safe and enjoyable as possible for our guests and employees. Company efforts include guest and employee education, enforcement of skier/rider responsibility codes and raising awareness of the importance of ski/snowboard slope safety. You play a vital role in the Company’s efforts to increase slope safety. You should always be aware of the example you are setting and of your on-hill conduct, whether while on duty or free skiing/riding.

All employees who ski or ride as part of their job or who ski or ride at our resorts as part of the general public are responsible for skiing and riding responsibly, complying with “Your Responsibility Code” and the additional responsibilities noted below.

Your Responsibility Code

1. Always stay in control, and be able to stop or avoid other people or objects.
2. People ahead of you have the right of way. It is your responsibility to avoid them.
3. You must not stop where you obstruct a trail, or are not visible from above.
4. Whenever starting downhill or merging into a trail, look uphill and yield to others.
5. Always use devices to help prevent runaway equipment.
6. Observe all posted signs and warnings. Keep off closed trails and out of closed areas.
7. Prior to using any lift, you must have the knowledge and ability to load, ride and unload safely. You may not use a lift or any trail when under the influence of drugs or alcohol.

Helmet Use and Requirements

Employees who are required to ski or ride while in uniform or in connection with their job duties are required to wear a snow sport helmet. Chin straps are to be fastened at all times when helmets are required.

Chair Bar Use and Requirements

All employees who ride a lift as part of their job must lower the chair bar at all times while on duty and/or in uniform. Any department specific exceptions must be approved by your Supervisor in consultation with the resort Director/VP of Mountain Operations.

Slow Zones

Certain areas (indicated on the map in yellow) are designated as slow zones. Please observe the posted slow areas by maintaining a speed no faster than the general flow of traffic. Space and speed are especially important in these areas. Fast and aggressive skiing will not be tolerated.

Collisions

If you are involved in a collision while skiing or riding at a Vail Resort mountain, whether on or off duty, you are required to fully cooperate with Ski Patrol. You must also inform your Supervisor that a collision occurred and explain the circumstances of the collision.
Freestyle Terrain Areas
These areas are designated with an orange oval and may contain jumps, hits, ramps, banks, fun boxes, jibs, rails, half pipes, quarter pipes, snowcross, bump terrain and other constructed or natural terrain features. Prior to using Freestyle Terrain, you are responsible for familiarizing yourself with Freestyle Terrain and obeying all instructions, warnings and signs. Freestyle skills require maintaining control on the ground, and in the air. Use of Freestyle Terrain exposes you to the risk of serious injury or death.

Backcountry Warning
Pursuant to applicable law, the ski area assumes no responsibility for skiers going beyond the ski area boundary. Employees skiing or riding for work should not leave the ski area operational boundary except in very limited circumstances and then only with the approval of a Company Director or Vice President with oversight over their department. To access the backcountry, use designated gates only. Areas beyond the ski area boundary are not patrolled or maintained. Avalanches, unmarked obstacles and other natural hazards exist. Be aware: the backcountry avalanche hazard may be extreme. Rescue in the backcountry, if available, is the responsibility of the County Sheriff. It will be costly and may take time.

Line Cutting
The entering of a lift maze to board ahead of our guests who are waiting in line is known as line cutting. Unless it is truly necessary for you to board without waiting in line to perform you job, you should wait in line. Line cutting is a privilege, not a right and should only be done with discretion and consideration for our guests.

Designated Ski and Snowboard Route Program
All employees who work on the mountain are required to adhere to any designated routes established for their department and position. In some cases, designated routes may be chairlifts (including downloading) or motorized transportation. Employees are required to review and be familiar with any designated routes established for their department/position, which are available through the department Supervisor. Corporate employees, employees visiting a resort other than their home resort and any other on-duty employee who has not been assigned a designated route should generally use groomed intermediate runs. There are limited exceptions where required by job duties but these must be approved by a Vice President in the employee’s department.

The designated ski and snowboard route must be used. If an employee deviates from the applicable designated route, they may not be covered by workers’ compensation.
WORKERS’ COMPENSATION

The Company provides workers’ compensation coverage for all employees as required by state law. This coverage provides for medical and wage loss compensation for accepted workers’ compensation claims.

All potential work related injuries and/or illnesses, regardless of severity, are to be reported to your Supervisor immediately and within 24 hours of knowledge of an incident. At the time of reporting, your Supervisor will direct you to the designated medical facility for a drug and alcohol screen and baseline medical evaluation. Your Supervisor will also assist you by working with the appropriate workers’ compensation parties to ensure you receive the proper workers’ compensation benefits if you are eligible. Claim forms must be filed promptly to ensure claims are processed and Company records are prepared properly. Failure to follow Company procedures may affect employees’ eligibility to receive Workers’ Compensation benefits.

In the unfortunate event you are injured, you are expected to return to work when you are physically able to do so as determined by the authorized treating physician. You are to keep your Supervisor updated regarding your physical capabilities.

Voluntary activities such as free skiing, employee racing and other non-work related events are not covered by workers’ compensation. Knowingly filing a claim for workers’ compensation for a non-work related injury or illness is fraudulent and in addition disciplinary action, criminal prosecution is also a possibility.

Should you have additional questions, please contact your Supervisor or reach out to the Company’s internal workers’ compensation department.

Leaving Your Job

*If you leave the Company, we have information explaining next steps to ensure a smooth transition.*

VOLUNTARY SEPARATION

Employees leaving the Company voluntarily are requested to extend a courtesy notice, in writing, of their expected date of separation (customarily two weeks prior) and the reason for the separation to their Supervisor as soon as possible. When an employee gives notice, the Company may elect to accept the employee’s resignation immediately or prior to the end of the notice period.

Abandoning or leaving your position with no notice may result in your being designated not eligible for rehire unless otherwise prohibited by applicable law. Winter and summer seasonal positions require a full seasonal commitment. Employees not fulfilling the seasonal commitment will normally not be eligible for rehire.

NO REHIRE STATUS

Rehire status may only be reconsidered at the discretion of Human Resources. Unsatisfactory job performance, attendance issues, or failure to follow lawful work-related directives may render employees ineligible for rehire (“no rehire”). Former employees who have a no rehire status will not normally be considered for re-employment for one year following separation.

EXIT INTERVIEWS

The Company is committed to continuous improvement and seeks feedback from employees leaving the Company. We encourage separating employees to provide the Company with comments and suggestions, which may benefit working conditions and Company operations. You or your Supervisor may contact Human Resources to schedule an exit interview.
RETURN OF COMPANY PROPERTY

Upon separation, employees must return all equipment, uniforms, radios, keys and other Company property, ski passes and dependent ski passes you may have in your possession to your Supervisor. Cost for items that are not returned may be deducted from your final paycheck, to the maximum extent permitted by applicable law.

Benefits

Please refer to the Employee Benefits Guide for eligibility and information about the benefits offered. The Employee Benefits Guide is available online at www.vailresortshealth.com, Human Resources and on the Company Intranet. Please note that there are strict regulations and deadlines regarding enrollment, making changes and even dropping coverage. Take time to review the Employee Benefits Guide to ensure you are familiar with these requirements.

ENJOY THE EXPERIENCE!

Of course, no single resource will ever capture everything you’ll need to know, so don’t forget to tap into the other support systems we have in place depending on your role or department, including your Supervisor, Human Resources, or our electronic sites such as the Company Internet, the Policy Portal, InsideEpic.com or one of the many SharePoint sites.

You have been hired because the Company feels you are brave, ambitious and passionate. This is your opportunity to align your passion with your ambition and fearlessly lead the industry in your role. We thank you for joining the team, and are excited for your Experience of a Lifetime!

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